

## ANTHONY UTILITY INFORMATION- RESIDENTIAL

Utility Services include

- Water
- Sewer
- Garbage
- 

Information about utilities accounts will ONLY be given to the primary account holder

Water and Sewer Rate Increase: 7% each year until 2023

Water

- Based on the monthly water consumption + base fee

Sewer

- Fixed Yearly Rate
- Based on an average of Winter Months (Nov, Jan, and Feb)

Garbage

- based on services received
- Garbage is serviced every week, picked up Monday and Thursday
- Senior Discount available for 65+ (submit application)

## CUSTOMER RIGHTS & RESPONSIBILITIES TO YOUR WATER SERVICE

The Primary account holder is responsible to pay utility bill on time every month

Utility Bills are due every 16<sup>th</sup> of every month

There will be a \$5.00 late fee after the due date, 17<sup>th</sup> until the 19<sup>th</sup>

If payment is not received before the 20<sup>th</sup> of each month, there is a disconnection fee of \$25.00, after hours \$50.00

## PAYMENTS ACCEPTED

Cash, Check, Money Order, Credit Card and Online.

Payments can be done in person, mail or via phone

## OPEN ACCOUNTS

- Customer must submit application
- Copy of ID
- Pay a deposit of \$150.00
- Renter must submit a lease agreement
- Homeowner must submit a deed or disclosure form

For new accounts, the first bill will be effective day it was opened and will be charged based on consumption for both water and sewer services. Garbage will be based on services received.

#### CLOSED ACCOUNTS

- Customer must submit a written or typed letter stating what day the services should be turned off
- We need a copy of ID
- Forward Address
- Contact Phone No.

For accounts being closed, billing will end when the services have been turned disconnected and will be based on consumption for both water and sewer services. Garbage will be based on services received.



Anthony, Texas  
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**RESIDENTIAL PICKUP SCHEDULE**



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**Waste Wizard for Residential Customers** - search for any item you are not 100% sure that you can put in your El Paso Disposal residential curbside collection. To keep us all safer, please only place approved items in your residential containers.

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